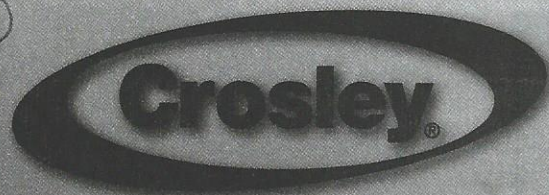


model # CFW7700LW0  
serial # 4CZ2708710

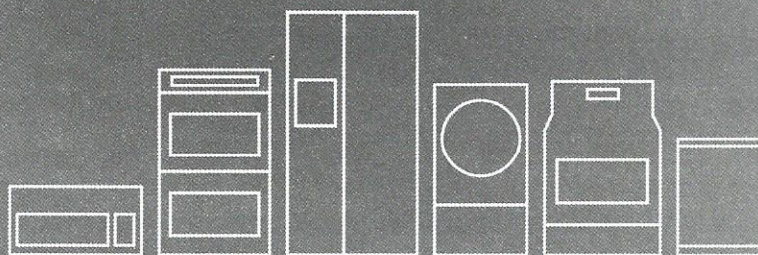


#95

All about the

# Use & Care

of your Washer



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## IMPORTANT SAFETY INSTRUCTIONS



### WARNING

To reduce the risk of fire, electrical shock, or injury to persons when using this washer, comply with the basic warnings listed below. Failure to comply with these warnings could result in serious personal injuries. You can be killed or seriously injured if you don't follow these Important Safety Instructions:

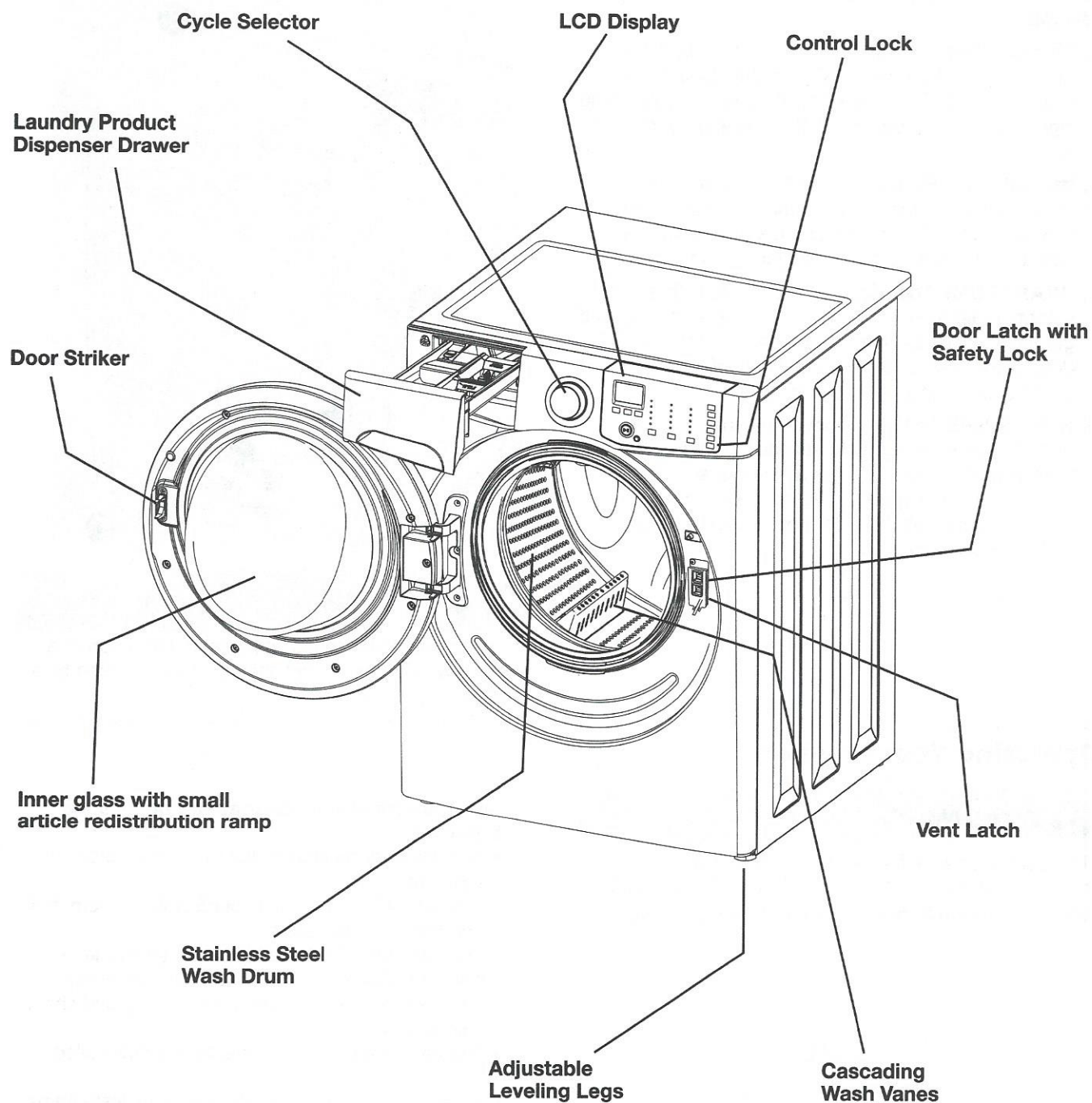
#### PREVENT FIRE

- Do not wash items that have been previously cleaned in, soaked in, or spotted with gasoline, cleaning solvents, kerosene, cooking oils, waxes, etc. Do not store these items on or near the washer. These substances give off vapors or chemical reactions that could ignite or explode.
- Do not put oily or greasy rags or clothing on top of the washer. These substances give off vapors that could ignite the materials.
- Do not add gasoline, cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. Hydrogen gas is flammable; do not smoke or use an open flame during this time.
- Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- Failure to comply with these warnings could result in fire, explosion, serious bodily injury and/or damage to the rubber or plastic parts of the washer.

#### PROTECT CHILDREN

- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances.
- Destroy the carton, plastic bag and other packing materials after the washer is unpacked. Children might use them for play. Cartons covered with rugs, bedspreads or plastic sheets can become airtight chambers.
- Keep laundry products out of children's reach. To prevent personal injury, observe all warnings on product labels.
- Before the washer is removed from service or discarded, remove the washer door to prevent accidental entrapment.
- Failure to comply with these warnings could result in serious personal injuries.

## FEATURES

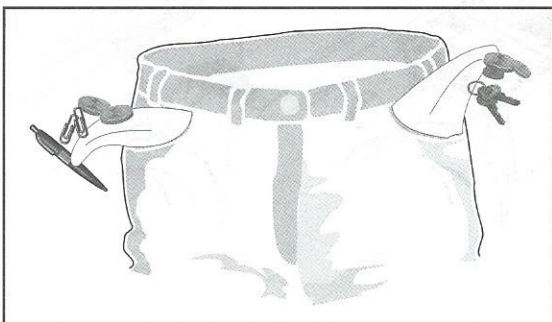


As an ENERGY STAR® Partner, the Crosley Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

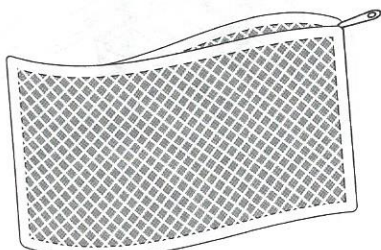
## Operating Your Washer, continued

### 2 Prepare items for washing.

- Empty pockets.

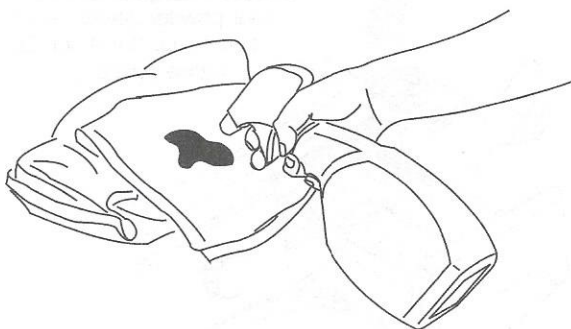


- Brush off lint and dirt. Shake out rugs and beach towels.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trims and ornaments.
- Mend rips and tears to prevent further damage during washing.
- Turn knit items inside out to prevent pilling.
- Place delicate and small items such as bras, hosiery and baby socks in a mesh bag.



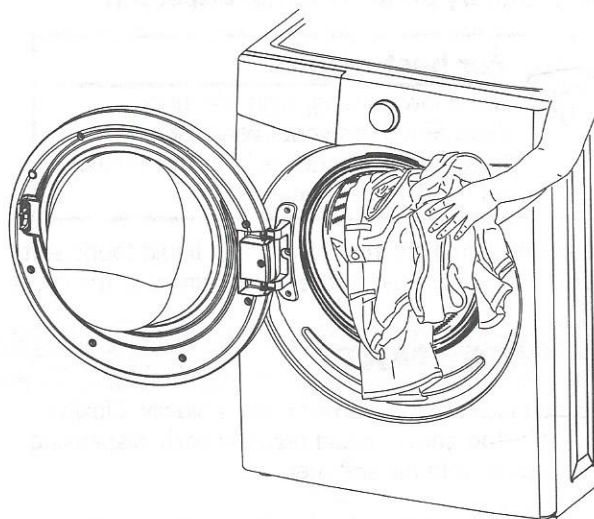
(Mesh bag not included.)

### 3 Pretreat stains and heavy soil.



- See **Stain Removal Guide** in this guide for safe, successful stain removal instructions.

### 4 Add laundry load to washer.



- Combine large and small items in a load.
- Load large items first. Large items should not be more than half the total wash load.
- Washing single items such as a sweater, towel or jeans is inefficient and may cause an out-of-balance load. Add 1 or 2 similar items to help balance the load.
- Wash a single heavy item such as a king-sized comforter, bedspread or sleeping bag separately.
- The washer can be fully loaded, but the items should not be tightly packed. The door should close easily.

## OPERATING INSTRUCTIONS

### Operating Your Washer, continued

#### Other Wash Products

- Color-safe bleach, water conditioner, detergent booster and enzyme products may be added with the detergent.
- Put liquid products with liquid detergent in the "**Main Wash - liquid only**" chamber or powder products with powder detergent in the "**Main Wash**" detergent chamber.

#### ➔ IMPORTANT

Do not mix liquids and powders.

#### Detergent for Prewash

- For heavily soiled or stained loads, select the **Pre-wash** option and add the recommended amount of detergent to the "**Pre-Wash**" detergent cup.

#### 📌 NOTE

From time to time you may see water in the "**Main Wash - liquid only**", "**Liquid Bleach**" and "**Fabric Softener**" chambers. This is part of the normal operation of the washer.

#### Liquid Chlorine Bleach

- If desired, add liquid chlorine bleach to the chamber labeled "**Liquid Bleach**" and marked with this symbol: .
- Fill to the **MIN** line for small loads or the **MAX** line for large loads. DO NOT fill above the maximum fill line.

#### ➔ IMPORTANT

To prevent fabric damage, do not overfill the "**Liquid Bleach**" chamber or pour liquid chlorine bleach directly onto the load.

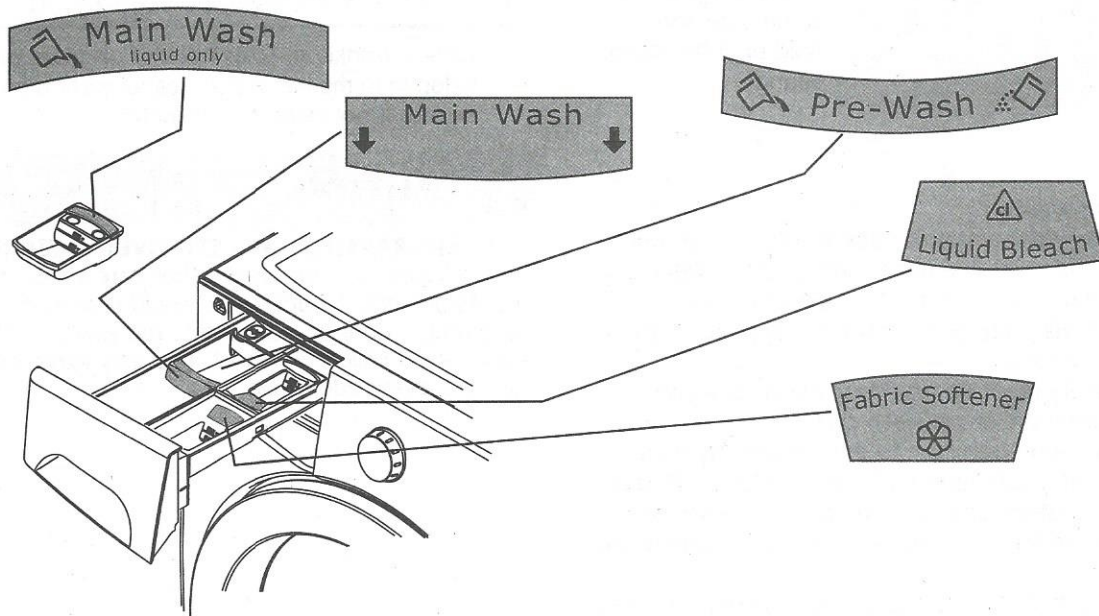
#### Liquid Fabric Softener

- If desired, pour the recommended amount of liquid fabric softener into the chamber labeled "**Fabric Softener**" and marked with this symbol: .
- Fill to the **MIN** line for small loads or the **MAX** line for large loads.
- DO NOT fill above the maximum fill line.

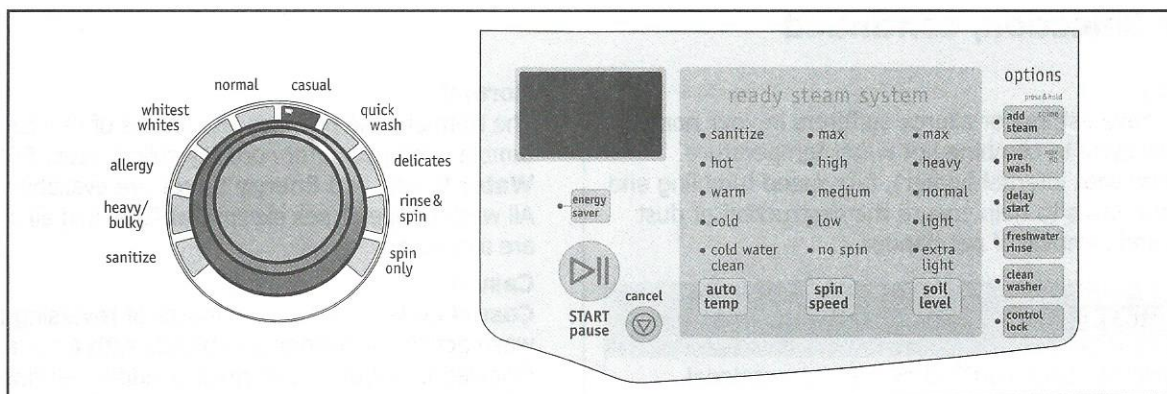
#### ➔ NOTE

To prevent staining, do not overfill the "**Fabric Softener**" chamber or pour liquid fabric softener directly on the wash load.

- Use of a fabric softener-dispensing ball is not recommended in tumble action washers.



# OPERATING INSTRUCTIONS



This manual covers many models and not all cycles, options, or features listed are available on every model. Consoles shown above for reference only. Your model may differ.

## Cycle Selection

Turn the cycle selector in either direction to the cycle desired. The indicator for that cycle will be illuminated. To change the cycle once it has begun, press the cancel button before selecting a new cycle. Just turning the cycle selector knob to another selection will not change the cycle.



### Sanitize

Use the **Sanitize** cycle to clean and sanitize heavily soiled, colorfast fabrics including towels, bedding, and children's clothing. Very hot water, all spin speeds, all **Soil Levels** except **light** and **extra light**, and all options except **Prewash**, **Energy Saver** and **Stain Pretreat** (on select models) are available with this cycle. It is recommended that you set your water heater to 120° F (49° C) or higher to ensure proper performance during this cycle. If the setting is lower or the load is extra large, the cycle time will be extended by 30 minutes or more.

The **Sanitize** cycle will kill 99.9% of bacteria with no carryover of bacteria between loads. No bleach or harsh chemicals are needed, but higher temperatures are required. Please check fabric care labels to prevent damage.

### NOTE

This cycle has been certified by NSF International, an independent third party testing and certification organization dedicated to public health, safety and environmental protection.



NSF Protocol P172  
Sanitization Performance of Residential  
and Commercial, Family-Sized Clothes  
Washers

The wash water is heated by an internal boost heater to a maximum of 152° F (67° C) as the load tumbles. Cold water is added to cool down the load prior to drain and spin.

### NOTE

If the voltage at your outlet is under 110 v, the internal heater may not adequately heat the wash water. If the cycle is interrupted while the water is heating, the final temperature of the wash water may be lower and sanitation may be reduced.

As a precaution, the washer door is locked once the water temperature reaches 130° F (55° C). If the cycle is cancelled during the wash phase and the water temperature is greater than 150° F (66° C), an automatic cool down rinse and drain will occur before the door can be opened.

### Heavy/Bulky

The **Heavy/Bulky** cycle provides 20 minutes of reversing tumble wash action for heavily soiled items. Hot water is recommended to remove heavy soil and most stains. **Fresh Water Rinse**, and **Energy Saver** are available options.

## OPERATING INSTRUCTIONS

### Cycle Settings



#### For best results

Follow the fabric care label instructions on items to be dried.

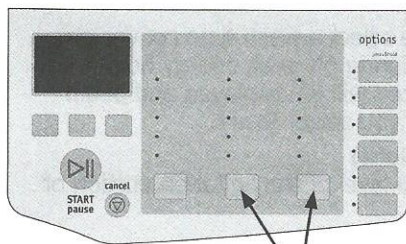
Appropriate wash temperature, spin speeds, soil level and options will automatically be displayed for each cycle. The settings can be changed before the cycle is started.

### WASH WATER TEMPERATURE

To change the preset temperature, press the **Temp** button to scroll to the desired setting. Select a wash water temperature according to fiber content, colorfastness and soil level. A cold water rinse saves energy and reduces wrinkling.

To protect your fabrics, not all temperatures are available with every cycle. The indicator will not light if the setting is not available with that cycle.

The temperature selected for the cycle will be remembered and recalled each time that cycle is selected in the future.



To return to factory settings, press these two buttons at the same time and hold until the signal sounds.



#### NOTE

To change the temperature once the cycle has begun, press the **Pause** button, make the new selection and press **Start** again.

Auto Temp wash water temperatures are automatically regulated to maximize detergent effectiveness and improve washing performance. The water heater setting and its distance from the washer, water usage in other parts of the home, and seasonally low ground water temperature in some geographic areas can affect water temperature.

#### Sanitize

This setting sanitizes heavily soiled colorfast fabrics such as towels, bedding, and children's clothing by killing 99.9% of bacteria using wash water heated with a boost heater to 152° F (67° C). Cold water is used to cool and rinse the load.



#### NOTE

This setting has been certified by NSF International, an independent third party testing and certification organization dedicated to public health, safety and environmental protection.



NSF Protocol P172  
Sanitization Performance of Residential  
and Commercial, Family-Sized Clothes  
Washers

#### Auto Temp Hot

Use this setting for heavily soiled white or colorfast cottons and blends.

#### Auto Temp Warm

Use this setting for normally soiled white or colorfast cottons or blends.

#### Auto Temp Cold

Some warm water will automatically blend with cold tap supply to achieve a precise Auto Temp Cold. Use this setting for lightly soiled non-colorfast items, knits, delicates, and hand washables.

#### Cold Water Clean

Wash and rinse temperatures are equivalent to temperature of cold tap supply. Use this selection for fabrics and colors that are prone to dye transfer. For use with cold water detergents.

### SPIN SPEED

**Max, High, Medium** and **Low** spin speeds are available for each cycle. The spin speed and/or duration of final spin vary from model to model and cycle to cycle.

Increasing the spin speed will extract more water, decrease drying time and conserve energy. Decreasing the spin speed will reduce wrinkling.

Select **Low** spin speed to gently spin items that should be line dried.

Use **No Spin** to omit the final spin at the end of the cycle. The load will be very wet. Remove items from the wash drum to drip dry or select a **Spin Only** or **Rinse and Spin** cycle to remove excess water at a more convenient time.

### SOIL LEVEL

Adjust the wash time in 3-minute increments based on the soil level of each load. **Max, Heavy, Normal, Light** and **Extra Light** soil levels are available.

## Other Features

### Status Display/Status Lights

The estimated total cycle time will be displayed when the cycle is selected. The time may increase if water pressure is low, oversudsing occurs or the load becomes unbalanced. The approximate time remaining will be displayed during the cycle.

A situation where oversudsing has been detected by the washer will result in the washer automatically adding up to 4 extra rinses to attempt to clear the suds. Each extra rinse the washer performs to clear the suds will add 5 minutes to the cycle display time. If an excessive amount of detergent has been added and additional rinsing has not corrected the issue, "TOO MUCH DETERGENT" will be displayed.

### Vent Latch

Help prevent odor buildup and mildew between washes by utilizing your washer's vent latch feature. To apply the vent lock, (1) open the door slightly, (2) lift the latch arm and then (3) press the arm down onto the plastic door strike, snapping it in place.

The vent latch can be released either of two ways - by pulling door out and manually returning latch arm to lower position or by pushing door shut and allowing latch arm to continue its pivot upward.



### IMPORTANT

Do not attempt to close door if vent latch arm is disengaged and arm is in an outward position. Return latch arm to lower position before closing and latching the door.



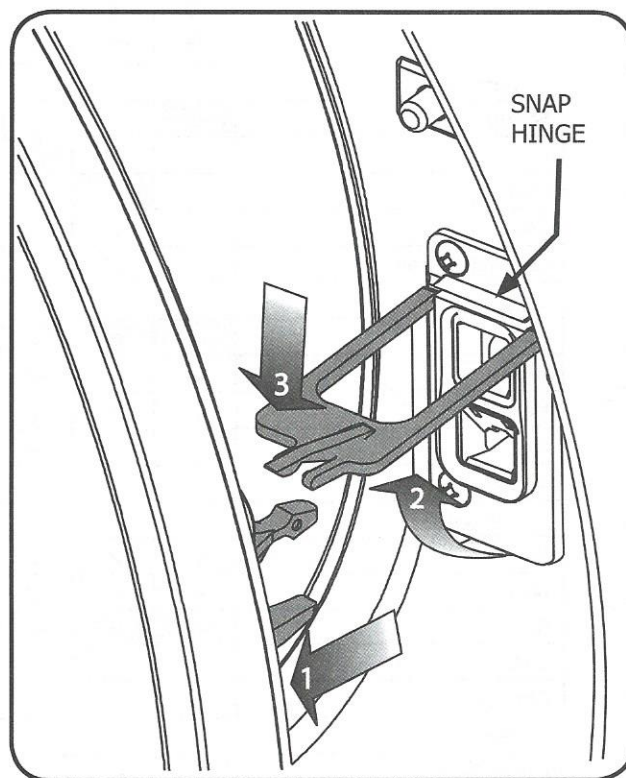
### NOTE

The vent latch may become dislodged from hinge point if door closure is attempted while latch arm is not in an acceptable closing position. The latch arm can be snapped back in at the hinge location. Washer will still operate without latch arm installed.

### STATUS DISPLAY

The following will also be displayed at the appropriate times during the cycle:

|              |                |
|--------------|----------------|
| DOOR LOCK    | RINSING        |
| PREWASHING   | DRAINING       |
| WASHING      | SPINNING       |
| ADDING STEAM | CYCLE COMPLETE |



## STAIN REMOVAL GUIDE

### Safe Stain Removal Procedures

To reduce the risk of fire or serious injury to persons or property, comply with the basic warnings listed below:

- Read and comply with all instructions on stain removal products.
- Keep stain removal products in their original labeled containers and out of children's reach.
- Thoroughly wash any utensils used.
- Do not combine stain removal products, especially ammonia and chlorine bleach. Dangerous fumes can result.
- Never wash items which have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry cleaning solvents or other flammable or explosive substances because they give off vapors that could ignite or explode.
- Never use highly flammable solvents, such as gasoline, inside the home. Vapors can explode on contact with flames or sparks.

### For Successful Stain Removal:

- Remove stains promptly.
- Determine the kind of stain, then follow the recommended treatment in the stain removal chart on the next page.
- To pretreat stains, use a prewash product, liquid detergent, or a paste made from powder detergent and water.
- Use cold water on unknown stains because hot water can set stains.
- Consult care label instructions for treatments to avoid on specific fabrics.
- Check for colorfastness by testing stain remover products on an inside seam.
- Rinse and wash items after stain removal.

### WARNING

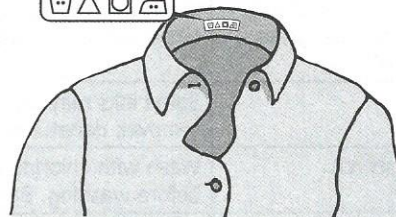
#### HARMFUL VAPOR HAZARD

Do not use or mix liquid chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acid or products containing ammonia. These mixtures can produce dangerous fumes which can cause serious injury or death.



### For best results

Follow the fabric care label instructions on items to be washed.



## Inside Routine Cleaning (Preventative)

To help prevent odors, mold or mildew, leave the door open for a few hours after use or whenever the washer is not in use.

### CAUTION

#### ENTRAPMENT and TIP-OVER HAZARD

Do not leave the door open if there are small children or pets present. An open door could entice children to hang on the door or crawl inside the washer. If there are no small children present, you may leave the door ajar to prevent odor build up.

### TO REFRESH OR CLEAN INSIDE OF WASHER

To clean and freshen the washer, perform the **Clean Washer** cycle. For best results use the **Clean Washer** cycle once a month. To begin the cycle, press **Select** when prompted during automated reminder mode or manually select the cycle by following these directions:

Rotate cycle knob to **Rinse & Spin**. Then press the **Clean Washer** option button. The LCD screen will display "SYSTEM CLEAN".

### IMPORTANT

Items left in washer while performing the **Clean Washer** cycle will cause a severe out-of-balance situation that could damage the washing machine.

If installed, remove the "**MAIN WASH - LIQUID ONLY**" cup from the dispenser. **REMOVE ALL ITEMS FROM WASH DRUM** before filling the detergent chamber with one (1) cup of liquid chlorine bleach **OR** one (1) pouch of TIDE® WASHING MACHINE CLEANER. **DO NOT** use both. Press **Start** to begin.

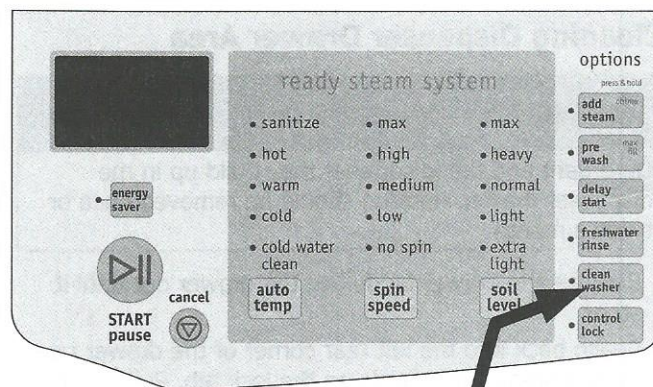


#### For best results

Immediately follow up with a Spin Only cycle. Select Extra Rinse on Max Spin Speed with no detergent or bleach to help clear any residual bleach left after the **Clean Washer** cycle.

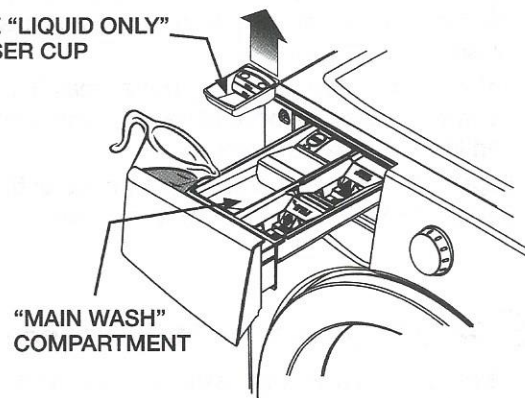
### NOTE

If the **Clean Washer** Cycle is cancelled or paused during the cycle, the washer will go through 2 rinse cycles to clean the drum of any residual bleach before unlocking the door.



Turn cycle selector to **Rinse & Spin** and then press **Clean Washer** button to enter **Clean Washer** cycle.

REMOVE "LIQUID ONLY" DISPENSER CUP



### WARNING

#### HARMFUL VAPOR HAZARD

Do not use or mix liquid chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acid or products containing ammonia. These mixtures can produce dangerous fumes which can cause serious injury or death.



## Inside Cleaning (Aggressive)

In cases where the **Clean Washer** cycle along with care and cleaning of rubber gasket folds isn't done, and severe odor, mold, mildew, or residue buildup have developed, follow the below cleaning procedure to help alleviate the problem.

### CLEANING PROCEDURE - Washer Drum

Ensure the wash tub is empty (or no clothes load). Open the detergent drawer and pour eight (8) cups of bleach into the "**MAIN WASH**" detergent compartment. Select **Clean Washer** cycle as described previously in **Inside Routine Cleaning (Preventative)**.

Upon cycle completion inspect the interior of the washer to see if the odor/residue has been eliminated. If any additional cleaning is required, repeat the above procedure. This may take several cycles depending on the severity of the odor/residue. You may observe some remaining discoloration due to the long term effects of this residue.

For especially contaminated areas visible inside the drum (including the front rubber seal), these areas might be more effectively cleaned by spraying a Bleach Cleaner on a scrub brush, soft sponge, or towel and scrubbing.

### ➔ IMPORTANT

Always wear rubber or latex gloves and protect floor and clothing from damage.

If odor is still left after bleach cycle(s) and bleach cleaner, open the detergent drawer and pour one (1) pouch of TIDE® WASHING MACHINE CLEANER in detergent drawer. Select **Clean Washer** Cycle as above and start the washer.



### For best results

Immediately follow up with a Spin Only cycle. Select Extra Rinse on Max Spin Speed with no detergent or bleach to help clear any residual bleach left after the **Clean Washer** cycle.

### ➔ IMPORTANT

See **Inside Routine Cleaning (Preventative)** for future cleaning maintenance which is necessary to avoid repeating issues.



### NOTE

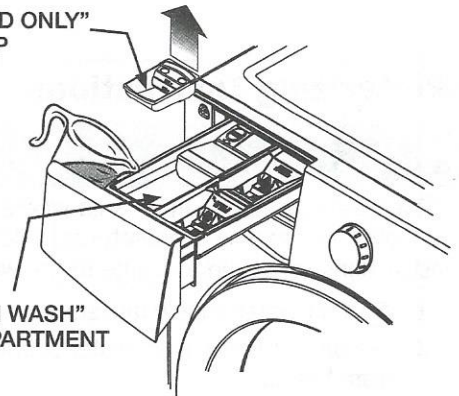
If the **Clean Washer** cycle is cancelled or paused during the cycle, the washer will go through 2 rinse cycles to clean the drum of any residual bleach before unlocking the door.



Turn cycle selector to **Rinse & Spin** and then press **Clean Washer** button to enter **Clean Washer** cycle.

REMOVE "LIQUID ONLY" DISPENSER CUP

"MAIN WASH" COMPARTMENT



### WARNING

#### HARMFUL VAPOR HAZARD

Do not use or mix liquid chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acid or products containing ammonia. These mixtures can produce dangerous fumes which can cause serious injury or death.



## SOLUTIONS TO COMMON PROBLEMS

### Common Washing Problems

Many washing problems involve poor soil and stain removal, residues of lint and scum, and fabric damage. For satisfactory washing results, follow these suggestions provided by The Soap and Detergent Association.

| PROBLEM                                                | POSSIBLE CAUSES                                                                                                                                                                                                                                                                                                   | SOLUTIONS                                                                                                                                                                                                                                                                                                                                                                    | PREVENTIVE MEASURES                                                                                                                                                                                                                               |
|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Blue stains                                            | <ul style="list-style-type: none"> <li>Undiluted liquid detergent or fabric softener dispensed directly onto fabric.</li> </ul>                                                                                                                                                                                   | <ul style="list-style-type: none"> <li>If caused by detergent, mix 1 cup (240 ml) white vinegar with 1 quart (.95 L) water in a plastic container. Soak item 1 hour. Rinse.</li> <li>If caused by fabric softener, rub stains with bar soap. Wash.</li> </ul>                                                                                                                | <ul style="list-style-type: none"> <li>Avoid overfilling detergent and fabric softener compartments of dispenser.</li> </ul>                                                                                                                      |
| Discoloration, graying                                 | <ul style="list-style-type: none"> <li>Not enough detergent.</li> <li>Wash water temperature too low.</li> <li>Incorrect sorting.</li> </ul>                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Rewash with correct amount of detergent and hottest water safe for fabric.</li> <li>Add bleach safe for fabric.</li> </ul>                                                                                                                                                                                                            | <ul style="list-style-type: none"> <li>Sort items by soil level and color.</li> <li>Use correct amount of detergent, hottest water and bleach safe for fabric.</li> </ul>                                                                         |
| Greasy, oily stains                                    | <ul style="list-style-type: none"> <li>Not enough detergent.</li> <li>Undiluted liquid fabric softener poured directly on fabric.</li> </ul>                                                                                                                                                                      | <ul style="list-style-type: none"> <li>Treat with prewash stain remover or liquid detergent.</li> <li>Increase detergent and water temperature. Rewash.</li> <li>Rub fabric softener stains with bar soap.</li> </ul>                                                                                                                                                        | <ul style="list-style-type: none"> <li>Use correct amount of detergent and hottest water safe for fabric.</li> <li>Do not pour liquid fabric softener directly on fabric. See Operating Your, step 5.</li> </ul>                                  |
| Holes, tears, or snags                                 | <ul style="list-style-type: none"> <li>Incorrect use of chlorine bleach.</li> <li>Unfastened zippers, hooks, buckles.</li> <li>Rips, tears and broken threads.</li> <li>Overloading the washer.</li> <li>Degradation of fabric.</li> </ul>                                                                        | <ul style="list-style-type: none"> <li>May be irreversible if rips, tears and seams cannot be mended.</li> </ul>                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>Never pour chlorine bleach directly on fabric.</li> <li>Check condition of items before washing. See Operating Your, steps 2 and 5.</li> </ul>                                                             |
| Lint                                                   | <ul style="list-style-type: none"> <li>Incorrect sorting.</li> <li>Tissues left in pocket.</li> <li>Overloading the washer.</li> <li>Not enough detergent.</li> <li>Undissolved detergent has left a residue resembling lint.</li> <li>Static cling is attracting lint.</li> <li>Load washed too long.</li> </ul> | <ul style="list-style-type: none"> <li>Reduce load size. Rewash using correct water temperature, water level, and amount of detergent.</li> <li>Add nonprecipitating water conditioner to wash water to remove detergent residue.</li> <li>Add liquid fabric softener to final rinse.</li> <li>Dry load in dryer.</li> <li>Remove lint with lint brush or roller.</li> </ul> | <ul style="list-style-type: none"> <li>See Operating Your, steps 1 and 2.</li> <li>Do not overload washer.</li> <li>Use correct temperature and amount of detergent, water and wash time.</li> </ul>                                              |
| Pilling (Fibers ball up and cling to fabric.)          | <ul style="list-style-type: none"> <li>Pilling is normal with synthetic and permanent press fabrics. This is due to abrasion from normal wear.</li> </ul>                                                                                                                                                         | <ul style="list-style-type: none"> <li>Use a lint brush or shaver to remove pills.</li> </ul>                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>Use fabric softener in the washer to lubricate fibers.</li> <li>When ironing, use spray starch or fabric finish on collars and cuffs.</li> <li>Turn items inside out to reduce abrasion.</li> </ul>        |
| Residue or powder on dark items; Stiff, harsh fabrics. | <ul style="list-style-type: none"> <li>Undissolved detergent.</li> <li>Some granular detergents can combine with hard water minerals to form a residue.</li> <li>Overloading the washer.</li> </ul>                                                                                                               | <ul style="list-style-type: none"> <li>Rewash load.</li> </ul>                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>Increase water temperature using hottest water safe for fabric.</li> <li>Do not overload washer.</li> <li>Use liquid detergent or use nonprecipitating water conditioner with powder detergent.</li> </ul> |
| Wrinkling                                              | <ul style="list-style-type: none"> <li>Overloading the washer.</li> <li>Incorrect wash cycle for wash load.</li> </ul>                                                                                                                                                                                            | <ul style="list-style-type: none"> <li>Reduce load size.</li> <li>Rinse in cold water with liquid fabric softener using the casual or delicate cycle.</li> </ul>                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>Do not overload washer.</li> <li>Remove items from washer as soon as cycle is completed.</li> <li>Use liquid fabric softener.</li> </ul>                                                                   |

## SOLUTIONS TO COMMON PROBLEMS

### Service Prevention Checklist

Before calling for service, review this list. It may save both time and expense. The list includes common occurrences that are not the result of defective workmanship or materials in this washer.

| OCCURRENCE                     | POSSIBLE CAUSE                                                                                                                | SOLUTION                                                                                                                                                                                                         |
|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>NOISE</b>                   |                                                                                                                               |                                                                                                                                                                                                                  |
| High pitch "jet engine" noise. | A certain amount of motor whine is normal during the spin cycle.                                                              |                                                                                                                                                                                                                  |
| Rattling and clanking noise.   | Foreign objects such as coins or safety pins may be in drum or pump.                                                          | Stop washer and check drum. If noise continues after washer is restarted, objects may be in pump. Call your authorized servicer.                                                                                 |
|                                | Belt buckles and metal fasteners are hitting wash drum.                                                                       | To prevent unnecessary noise and damage to drum, fasten fasteners and turn items inside out.                                                                                                                     |
| Thumping sound.                | Heavy wash loads may produce a thumping sound. This is usually normal. If sound continues, washer is probably out of balance. | Stop washer and redistribute wash load.                                                                                                                                                                          |
| Vibrating noise.               | Washer is not resting firmly on floor.                                                                                        | Move washer so it rests firmly on floor. Adjust leveling legs. See INSTALLATION INSTRUCTIONS for details.                                                                                                        |
|                                | Shipping bolts and foam block have not been removed during installation.                                                      | See INSTALLATION INSTRUCTIONS for removing shipping bolts and foam block.                                                                                                                                        |
|                                | Wash load unevenly distributed in drum.                                                                                       | Stop washer and rearrange wash load.                                                                                                                                                                             |
| <b>OPERATING</b>               |                                                                                                                               |                                                                                                                                                                                                                  |
| Washer does not start.         | Electrical power cord may not be plugged in or connection may be loose.                                                       | Make sure plug fits tightly in wall outlet.                                                                                                                                                                      |
|                                | House fuse blown, circuit breaker tripped, or a power outage has occurred.                                                    | Reset circuit breaker or replace fuse. Do not increase fuse capacity. If problem is a circuit overload, have it corrected by a qualified electrician. If problem is a power outage, call local electric company. |
|                                | Water supply faucets are not turned on.                                                                                       | Turn on water supply faucets.                                                                                                                                                                                    |
|                                | Motor is overheated. Washer motor will stop if it becomes overheated.                                                         | It will automatically restart after a cool down period of up to 30 minutes (if washer has not been manually turned off).                                                                                         |
|                                | Washer door is not completely closed.                                                                                         | Close door completely.                                                                                                                                                                                           |
| Washer won't spin.             | Load is too small.                                                                                                            | Add 1 or 2 similar items to help balance the load.                                                                                                                                                               |
| Residue left in drum.          | Heavily soiled items.                                                                                                         | Wipe drum with a nonabrasive household cleanser, then rinse. Shake or brush excess dirt and sand from items before washing.                                                                                      |

## CROSLEY APPLIANCE WARRANTY INFORMATION

Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Crosley Corporation will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

### Exclusions

This warranty does not cover the following:

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased "as-is" are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Crosley parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

### DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. CROSLEY CORPORATION SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

### If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Crosley Corporation at the addresses or phone numbers below.

This warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Crosley Corporation. In Canada, your appliance is warranted by Crosley Canada Corp. Crosley Corporation authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Crosley Corporation, Crosley Canada Corp, or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

### FOR WARRANTY INFORMATION CONTACT:

USA 800-944-9044  
Canada 800-265-8352

[www.crosley.com](http://www.crosley.com)

### FOR PRODUCT INFORMATION CONTACT:

336-761-1212  
Crosley Corporation  
111 Cloverleaf Dr.  
Winston-Salem, NC 27103